

i2i Brokers Limited,

PO Box 22005, Khandallah, Wellington , 6035

P: 04 479 5378

E: hello@i2ibrokers.co.nz

W:www.i2ibrokers.co.nz

i2iContractorCover® Disclosure 2

New Business or Renewals

DISCLOSURE INFORMATION

You can take a look at our Website primary disclosure information via the Official Stuff section of www.i2iContractorCover.co.nz at or you can read about it here

Identifying Information

While i2iContractorCover® does not provide any financial advice (whether you are new to this site or an existing policyholder), all communication comes from Kirsty Young, and according to the bigwigs at the FMA (that's the Financial Markets Authority), I go by the title of Financial Advisor. My jam? Liability Insurance! And I fly solo on this adventure through my company, i2i Brokers Ltd (who operates the i2iContractorCover® brand). For this reason only, I am sharing the following details about me:

Name: Kirsty Young
ESP Number: 135084

Phone: +64 274 909011

Email: kirsty@i2ibrokers.co.nz
Address: P O Box 22005, Khandallah

I hold a NZ Certificate in Financial Services Level 5, a Business Degree in Human Resources (Massey University) and have over some 25+ years in the Liability Underwriting and Broking fraternity and continue with competency and knowledge and all that jazz as laid out in the Code of Professional Conduct for Financial Advice Services.

Your Duty of Disclosure

This is in bold for a reason (we're really driving this point home!)

Whether you're looking for a quote or renewing your policy with i2iContractorCover®, you have to spill the beans!

You gotta tell us anything you know (or reasonably should know) that could affect whether or not we can provide a quote for the i2iContractorCover® policy or if we can offer to renew your existing i2iContractorCover® policy.

You'll be prompted to do this via the e-form and you (and you alone) are responsible for dishing out the deets on anything that could impact TAI's decision to offer you terms (new business or renewal). Same rules apply if you're making changes to a current i2iContractorCover® policy. When in doubt, just lay it all out, okay?

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What i2iContractorCover® does for you

i2iContractorCover® is combined liability programme underwritten by TAI (Lloyds of London, A+ rated) bringing with it a quick and easy onboarding process with crystal clear and upfront insurance premiums .

Whether you're new to i2iContractorCover® or are about to renew your policy with us, this site does not provide financial advice, policy comparison or recommendations to buy the programme provided by i2iContractorCover®.

This site dishes out the deets on what the insurance peeps at TAI have to offer under the i2iContractorCover® programme along with some useful tidbits to help navigate your way through the insurance world – it's all general info (factual if you will), nothing personalised nor exclusive to you (sorry, this site doesn't play favourites!), it's up to you to decide if i2iContractorCover® is suitable to you and your circumstances. But, if you are after some personal advice you can contact kirsty@i2ibrokers.co.nz (the Financial Advisor for i2i Brokers Ltd) and she can walk you through that process separately)

The policies that make up the i2iContractorCover® programme stack up as good as (if not better!) than what's out there on the open market , and thanks to bulk buying power and streamlined admin, you'll access some pretty sharp premiums too!

Reliability History

As for our track record (mine personally or i2i Brokers), there are no reliability events here! "A reliability what" you ask? Great question! It's something a little wonky that could impact your decision to use this site (like a bankruptcy charge or a legal dispute) fear not, i2iContractorCover® (including any company or person directly associated with i2iContractorsCover®) has a shiny straight halo.

Fees and Expenses

If you're joining the i2iContractorCover® community or renewing your current policy, there are a couple of fees coming your way. A platform fee of \$130 plus GST is charged when you accept the terms offered and the underwriters at TAI will add a policy fee of \$35 plus GST.

This will be broken down for you when you receive your quote (new business or renewal) and will be shown and disclosed on the invoice for good measure! TAI is also kicking back 10% of the Company Premium. Premium payments are looked after by Paystation and are Credit Card only and PoLi payments. No fee applies to PoLi payments but there's a 1.5% addition on Credit Card payments.

Complaints Process

Oh, and if you ever need to air a grievance, we've got a robust complaints process ready and waiting for you to check out on the next page.

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Complaints Policy

i2i ContractorCover® is a brand operating under the registered company i2i Brokers Limited.

i2i Brokers Ltd is a member of Financial Services Complaints Limited (FSCL) and as part of our membership (and in order to provide the best client service possible) we provide a fair, transparent and timely resolution of complaints and disputes.

If you are not satisfied with a product or service provided by the i2iContractorCover® programme, please contact Kirsty Young to lodge a complaint. She will immediately acknowledge your complaint and will advise you of the steps being taken to resolve the matter.

Please contact

Kirsty Young kirsty@i2ibrokers.co.nz 04 479 5378 or

We will try to resolve your complaint quickly and fairly, however, should we be unable to attend to your complaint within 24 hours, we will advise you of this and endeavour to resolve the matter within 20 working days of receipt.

If you remain dissatisfied, you have the right to refer your complaint to Financial Services Complaints Limited (FSCL) for further consideration and/or adjudication.

They can be contacted at:

Financial Services Complaints Limited (FSCL)

Phone: Free call within NZ - 0800 347257

From overseas - <u>+64 4 472 3725</u> Fax: <u>+64 4 472 3727</u>

Email: info@fscl.org.nz

Website: www.fscl.org.nz

Address: P O Box 5967, Lambton Quay, Wellington 6145
