

# i2iContractorCover® Privacy Policy

## In this Privacy Policy, 'we', 'us' and 'our' means i2iContractorCover ® (a brand of i2i Brokers Ltd)

We know your personal and financial info is important to you, so we're committed to keeping it safe. When you interact with us—whether applying for insurance, renewing it, or making a claim—we might collect info through our website, email, or over the phone. Just a heads-up, we don't record all our phone calls with you but we will summarise our conversation with you in an follow up email.

## Why do we collect this info?

Simple: to give you top-notch service; to generate insurance quotes; to renew or adjust your i2iContractorCover® policy; or to discuss your application with the open insurer market (but only if you don't the fit the i2iContractorCover® criteria)

#### Do we spill the tea?

Never intentionally and sometimes we might have to share your info with others, like insurers or loss adjusters. They are almost never based outside New Zealand, but don't worry—we make sure your privacy is protected by law or through other arrangements.

### Use of the i2iContractorCover® website.

Our website terms of use are also mentioned in our primary disclosure which you can find in the Official Stuff section at www. i2iContractorCover.co.nz and by using the <a href="www.i2icontractorcover.co.nz">www.i2icontractorcover.co.nz</a> website you agree to us collecting, using, and sometimes sharing your personal info as we've mentioned above and on our website. If you ever want to withdraw your consent or tell us not to use your info this way, just drop a note to our Privacy Officer at the address or email provided below. You also have the right to access and correct any info we have about you. And by the way, rest assured we DO NOT sell your info to anyone else under any circumstances ... ever and you'll never see any ads on our site either



### Your obligations when you provide personal information of others

Don't give us anyone else's personal info unless they've given you the thumbs-up. If you do share someone else's info with us, make sure you:

- Let them know you're passing their info to us and that we'll handle it as outlined in our Privacy Policy.
- Give them a copy of (or point them to) this Privacy Policy.
- Make sure you've got their OK to share their info with us.

Thanks for keeping it above board!

#### Making sure your personal info is spot on

We do our best to keep your personal info accurate, complete, and current whenever we use it. But hey, we're a team here—if anything changes, give us a heads-up ASAP.

If you think the info we have about you isn't quite right, hit us up using the contact details below. You can ask to check out your info or get it fixed up. When you request access, we'll let you see what we've got unless the law says otherwise. If we can't give you access, we'll explain why. Sometimes, there might be a fee involved as allowed by law.

So, if things change or you spot a mix-up, drop us a line. We're here to help!

#### Keeping your personal info safe

i2iContractorCover® will do it's best to keep your info safe from any funny business—like meddling, loss, or unauthorized peeks. But, let's face it, even with all our fancy safeguards, data security isn't foolproof so it's super important that you also take steps to keep your personal info safe and sound. So, if you spot any suspicious activity or think there might be a security hiccup, give us a shout pronto. And if there's ever a privacy breach that we need to tell you about by law, we'll keep you in the loop.

Your privacy matters, so let's work together to keep it locked down!

i2i Brokers Ltd

Liability Insurance Specialists



## Updates of Privacy Policy

We might tweak our Privacy Policy now and then to make sure we're handling your personal info the best way possible and will update this policy if we do!

# Got a gripe?

We hope not, but if you're not happy with how we're handling your privacy—or if you think we've missed the mark on privacy laws—you can reach out to us using the contact info below. Just give us the lowdown on what's bugging you, along with any proof or details to back it up.

If you're still not satisfied, you can also lodge a complaint with the Privacy Commissioner. Check out their site at www.privacy.org.nz for more info.

#### How to contact us

If you wish to gain access to your personal information, want us to correct or update it, have a complaint about a breach of your privacy or any other query relating to the i2iContractorCover Privacy Policy, please  $\underline{contact}$  us